



PREPARATION IS KEY DURING HURRICANE SEASON

Hurricane season began June 1 and will run through the end of November. Hurricanes and tropical storms can cause a lot of damage, so it is important to be prepared.

The National Oceanic and Atmospheric Administration (NOAA) is predicting a below-normal hurricane season for the Atlantic basin this year with a forecast of 8-14 named storms. Just remember, it only takes one storm to cause incredible damage. Preparation is key. Here are a few suggestions from GUC and ready.gov.

1. Develop an Evacuation Plan
2. Assemble Disaster Supplies
3. Get an Insurance Checkup
4. Strengthen Your Home
5. Create a Communication Plan

Our **Emergency Hotline, 1-855-767-2482**, is a quick and easy way to let us know about a utility-related emergency. If you call from the phone listed on your account or know the account number, the call will go right into our response system.

Get a text! Our text notification system is designed to let you know around the clock about power outages that may affect you. If your cell phone number is listed on your GUC account, you are enrolled automatically. Do you want to make sure we have your contact number? Log in to Your Account at guc.com and update the contact information in your User Profile. You can also use our online chat or call us at 252-752-7166.

Scan the QR code to stay informed with hurricane updates and other important GUC news.



GUC SIGNS TWO NEW TRADESFORMERS

GUC officially kicked off its seventh year of participating in the local Tradesformers program at the April signing event hosted by Pitt Community College. GUC welcomed two pre-apprentice lineworkers this year, Sophia Bear, a rising senior at D.H. Conley High School, who will be GUC's first female lineworker; and Brody Fisher, a rising senior at South Central High School.



CALL BEFORE YOU DIG

Working in the yard this spring? Be sure to call 811 first so that underground utility lines can be located ahead of time. It's the best way to avoid costly and potentially dangerous problems. The free call will let locators know to come by and mark utility lines for you. State law requires that you request the locators at least three working days before you dig. Know what's below – call 811. Find out more about digging safely at nc811.org.

TIPS TO KEEP ENERGY USE UNDER CONTROL DURING HOT SUMMER DAYS



June brought some days with really high temperatures! We want to let customers know that those scorching temperatures, and those expected the rest of the summer, could mean higher-than-normal utility bills.

“Air conditioners are typically the most expensive appliances you can run in the summer,” said Jonathan Sergeant, Energy Services Team Lead. “The hotter it gets outside, the harder your A/C has to work to keep it cool inside. Even in the most energy-efficient homes, really hot weather like we’ve been having means your A/C has to run a lot and that means higher-than-normal bills.”

To help you reduce your bill, we offer several tips:

- Set your thermostat on the highest comfortable setting. We recommend 78 degrees. Remember, every degree above 78 will save you about 4% in cooling costs. Every degree below 78 will cost about 4% extra.
- If you’re not going to be home for an extended period, raise your thermostat to 80 degrees.
- Clean or change your filters monthly to keep your system running at peak performance.
- Use a ceiling fan or portable fan to supplement your A/C. Fans are less expensive to run than A/C and can make you feel three to four degrees cooler. When using a fan, you can set your thermostat a few degrees higher and save on cooling costs.
- Remember to turn off your fans when you leave the room. Fans cool people, not rooms.
- Switch your central air conditioning to “auto” for better cooling and humidity control versus keeping the system switched “on” continuously.

For more energy conservation tips, please go to guc.com/ways-save or call Energy Services at 252-551-1521.

WATER QUALITY REPORTS RELEASED

Our goal is to provide you with a safe and dependable supply of drinking water. The highly trained, state-certified staff at our Water Treatment Plant continuously monitors the treatment process to ensure our water meets regulatory requirements. They perform more than 100,000 tests on hundreds of substances each year to ensure that your drinking water is safe.

Each year, we produce a Water Quality Report that contains important information about the high-quality water Greenville Utilities delivers to our customers. There is also a report available for our Bethel Customers.

Visit guc.com/WQR2026 and guc.com/BethelWQR2026 to view each report.



IN VACATION MODE? DON'T MISS A PAYMENT!

AutoPay is GUC’s automatic bill payment service. It’s convenient, safe, and easy. You simply authorize payment of your monthly utility bill from your checking or savings bank account, or your credit/debit card (convenience fee applies). No stamps, no envelopes, no worries.

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