



GUC SOLAR UNDER CONSTRUCTION

GUC's Community Solar farm is now under construction with the anticipated completion later this summer.

The solar farm, across the street from Bradford Creek Soccer Complex on Old Pactolus Road, will house 1,120 panels that will generate 88,173 kWh a month, helping to avoid approximately 53 tons of carbon emissions each year.

GUC's Community Solar project is in direct response to our customers' requests. In the most recent customer satisfaction survey, 53% of our customers said they were willing to pay a little extra to help reduce carbon emissions.

GUC's Community Solar Program will give our electric residential customers the option to subscribe to solar panels and receive credits on their utility bill. This is our first community solar project, making GUC the second public power utility in North Carolina to build a community-owned solar farm and the first in Eastern North Carolina.

It's customer-centric: Provides access to solar energy for customers who cannot or may not want to install rooftop solar panels. Community solar offers a valuable service to customers who are seeking renewable power but lack the financial means to buy or lease rooftop solar panels, have rooftops on which



they cannot install solar panels, or may be renters. If you are a residential electric customer, you will now have access to community solar.

It's local: By subscribing, you are investing in projects right here in Pitt County. It's important to us to be responsive to customer requests. Offering affordable and accessible solar access for all community members who want it accomplishes that.

It's affordable: You have the choice to subscribe to up to five (5) panels. This option allows you to decide how community solar panels best fit your budget.



Visit guc.com to learn more.

PROTECTING YOUR WATER:

Annual Temporary Switch to Chlorine Keeps System in Top Shape

Beginning June 16 and continuing until July 28, we will temporarily change the disinfectant used in the water treatment process. We will use chlorine rather than chloramines during this time.

This brief, scheduled change in disinfectant is a standard water treatment practice to keep water mains clean and free of potentially harmful bacteria throughout the year.

During the temporary switch to free chlorine, you may notice a slight change in the taste or smell of your tap water. The mild chlorine taste and smell is normal and poses no health risk. Most customers will not need to take any precautions as the water remains safe to drink and is treated according to both state and federal standards.

People and businesses that normally take special precautions to remove chloramines from tap water, such as dialysis centers,



medical facilities, and aquatic pet owners, should continue to take the same precautions during the temporary switch from chloramines to free chlorine.

For more information, please visit guc.com or contact GUC at 252-551-1551.



GUC OFFICES CLOSED FOR JULY 4TH

Our offices will be closed Friday, July 4, in observance of Independence Day. Our crews are always on standby, ready to help! Please call our Emergency Hotline at 1-855-SOS-2GUC (1-855-767-2482) for assistance with outages or other utility emergencies.

ELECTRIC DEPARTMENT EARNS APPA SAFETY AWARD OF EXCELLENCE – DIAMOND LEVEL



The Electric Department was awarded the American Public Power Association (APPA) Safety Award of Excellence – Diamond Level this year.

To earn this award, the APPA considers the total number of hours worked by Electric Department employees for an entire year and how many days were lost or restricted from work due to injury. APPA’s Safety Awards have been held annually for more than 65 years.

“In our industry, safety has to be top of mind all day every day,” said Scott McKenzie, Chair of APPA’s Engineering and Operations Conference safety track and Senior Director of Member Training & Safety at AMP Inc. “GUC has demonstrated a commitment to safety that runs through every aspect of their organization.”

WATER QUALITY REPORTS HOT OFF THE PRESS

Our goal is to provide you with a safe and dependable supply of drinking water. The highly trained, state-certified staff at our Water Treatment Plant continuously monitors the treatment process to ensure our water meets regulatory requirements. More than 100,000 tests are performed on hundreds of substances each year to ensure that your drinking water is safe. Each year, we produce a Water Quality Report that contains important information about the high-quality water Greenville Utilities treats and delivers to our customers. There is also a report available for our Bethel Customers.

Visit guc.com/WQR2025 and guc.com/BethelWQR2025 to view each report.



Hurricane season began June 1, and it is important to be prepared. The National Oceanic and Atmospheric Administration (NOAA) is predicting an above-normal 2025 Atlantic hurricane season.

Being prepared before hurricanes arrive will help keep you family and property protected. NOAA suggests taking five steps to get prepared.

- 1. Develop an Evacuation Plan** - When developing your plan, keep in mind you don’t need to travel hundreds of miles away. NOAA says you can go to a friend or family member’s home that is well built and with higher elevation.
- 2. Assemble Disaster Supplies** - Assembling disaster supplies are a necessity. NOAA recommends having enough non-perishable food, water, and medicine to last for three days for each person in the household.
- 3. Get an Insurance Checkup** - Call your insurance company and make sure you have enough insurance to repair or replace your home and belongings should they become damaged during the hurricane season.

- 4. Create a Communication Plan** - Write down your hurricane plan and share it with the people in your household. Make sure everyone knows where to meet and have a list of emergency contacts, including GUC, on that list.

Our **Emergency Hotline, 1-855-767-2482**, is always available to give you a quick and easy way to let us know if you are having a utility-related emergency. If you call from the phone listed on your account or know the account number, the call will go right into our response system.

Get a text! Our text notification system is designed to let you know around the clock about power outages that may affect you. If your cell phone number is listed on your GUC account, you are enrolled automatically. Want to make sure? Log in to Your Account at guc.com and update the contact information in your User Profile. You can also use our online chat or call us at 252-752-7166.

- 5. Strengthen Your Home** - Prepare your home for hurricanes, as well. NOAA encourages you to trim trees, install storm shutters, and/or impact glass, and seal outside wall openings. If you are a renter, work with your property management or landlord to help prepare.