CONNECTIONS FALL 2023



Greenville Utilities' Customer Newsletter • guc.com • (252) 752-7166



POWERING THE PIRATES

Our Southside Water Tower got a makeover - just in time to welcome Pirates near and far to this season's first ECU Pirate Football home game!

As part of our "Powering the Pirates" partnership with ECU Athletics, GUC is a sponsor of Charley's Kid Zone, the grass area located behind Sections 10-11 near Gate 4. Featuring interactive games, an inflatable mini-golf course, pop-a-shot, and a football toss among other games, Charley's Kids Zone will be open two hours prior to kickoff at home games. In addition to games, the area has a device charging station, coloring station, and a photo zone where young Pirates can try on uniforms and dress like their favorite Pirate.

CALL BEFORE YOU DIG

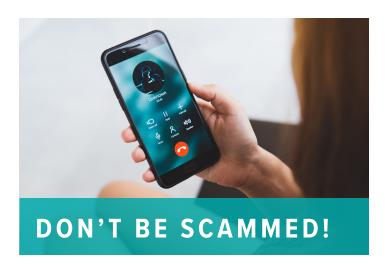
Whether planting a tree, putting up a fence, landscaping or starting an excavation project, Greenville Utilities strongly encourages you to follow the law and call NC 811. This number is for homes and businesses alike. Even minor contact with a pipeline, causing a small dent, chip, or crack, can lead to a natural gas emergency. Homeowners & contractors needing to dig can also submit their utility locate requests online, and there's even an app for that.

It's a fact: Excavation work, including digging (even in the yard) and plowing, is the most common cause of natural gas emergencies. Before excavation of any kind takes place, North Carolina State law requires you to call NC 811. Please call at least three full working days in advance so all utility lines can be professionally marked prior to digging.

NC 811 operates 24 hours a day, seven days a week, 365 days of the year.



Know what's **below**. **Call before** you dig.



Hot summer months and holidays are when scammers ramp up their calls and house visits. We have received reports from neighboring utilities that scam calls are on the rise with scammers posing as utility employees. Don't let them fool you! If someone claiming to represent GUC calls demanding payment now "or else," it's a scam. For tips on spotting utility scams visit our website.



Cooler weather is coming, but we're still feeling the heat and your air conditioner is working hard to keep you cool. Here are two ways you can help it do its job more efficiently.

- Check your air filters monthly to see if they need changing.
- Clean the area around outdoor condenser coils by removing debris and trimming foliage so there are at least two feet around the condenser for airflow.

Visit guc.com for more energy and money-saving tips!



Greenville Utilities Board of Commissioners elected Peter Geiger, Lindsey Griffin, and Ferrell Blount III as their officers at their July meeting.

Mr. Geiger, a Chief Financial Officer for RFPi, was elected Chair. He has served on the Board since 2019.

Mr. Griffin was elected Chair-Elect. He is a retired construction executive, and has served on the Board since 2019.

Mr. Blount was elected Secretary. He is President of Blount Petroleum Corporation and has served on the Board since 2021.

The Greenville City Council appointed Dr. Wanda Carr to the GUC Board of Commissioners. Dr. Carr is the Business Officer at The Oakwood School Inc. (Pre-K3 thru 12th grade) and the

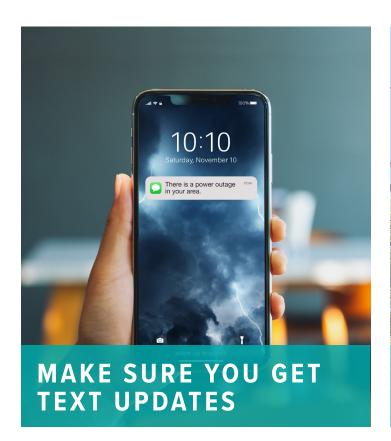
owner/operator of Helping Hands Consultant, a local consulting firm. Commissioner Carr holds degrees from Martin Community College, Shaw University, Liberty University, and Argosy University.

Greenville Utilities is owned and operated by the citizens of Greenville and is governed by an eight-member Board of Commissioners responsible for approving rates, development

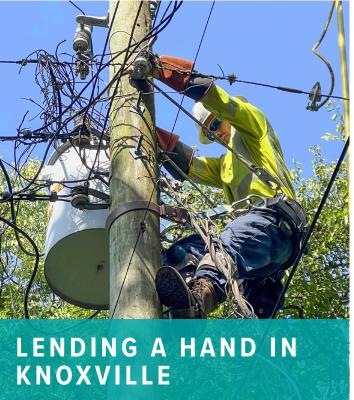


Dr. Wanda Carr

plans, the annual budget, and setting policy. Board members serve three-year terms, with a maximum of two terms. Learn more about our Commissioners at guc.com.



Update us - so we can update you! GUC has a power outage text notification system. Give us a call at 252-752-7166 or log into your GUC account and make sure we have your cell number on hand "just in case." Please note that cell numbers given to us after 6 p.m. each day will not receive a notification until after 6 p.m. the following day.



We couldn't be prouder of our Electric crews for stepping up to help our friends at Knoxville Utilities in Tennessee recover from system-wide damage caused by a tornado earlier this week. They joined seven other utilities from Tennessee, North Carolina, and Kentucky. GUC participates in the American Public Power Association's Mutual Aid Network, which coordinates with utilities and authorities during widespread power outages.



