



Greenville Utilities
 PO Box 1847
 Greenville, NC 27835-1847

☎ 252.752.7166

💻 www.guc.com

New and Informative!

Your GUC bill has a new look, including a helpful account summary, current charge breakdown, and usage comparison. The new layout has easy-to-read billing details so you are able to review your usage and charges more effectively. See the key features of the redesigned bill below.

Account Identification

NEW! Monthly Charge Breakdown
 Quick reference for how this month's current charges breakdown by services received.

NEW! Usage comparison
 Quick reference on how this month's usage compares with usage during the same month last year.

Service Type	Meter No.	Usage Period	Current Read	Previous Read	Multiplier	Usage	Uom
Electric	E100000	10/18/21 - 11/16/21	97230	96933	1	297	KWH
Gas	G22777	10/18/21 - 11/16/21	514	495	1	19	CCF
Water	W107998	10/18/21 - 11/16/21	35	30	1	5	CCWF

Important Messages

To avoid a 1% late fee, please pay the current charges by due date.

Phone Numbers

Account and Billing Questions
 (252) 752-7166

Energy Conservation
 (252) 551-1521

Beat-the-Peak

(252) 551-1563

City Fee Questions

Refuse (252) 329-4522
 Stormwater (252) 329-4526

Power Outages, Emergencies

1-855-767-2482

Drinking Water Questions

(252) 551-1562



My Electric Bill Details

Base Facilities Charge	\$21.00
Energy Charge 297 kWh	\$27.96
NC Electric Sales Tax	\$3.43
Total Electric Charges	\$52.39



My Gas Bill Details

Base Facilities Charge	\$13.00
Commodity Charge 19 CCF	\$21.28
NC Gas Sales Tax	\$2.40
Total Gas Charges	\$36.68



My Sewer Bill Details

Base Facilities Charge	\$11.70
Sewer Volume Charge 3.50 kgal	\$20.65
Total Sewer Charges	\$32.35



My Water Bill Details

Base Facilities Charge	\$8.00
Water Volume Charge 3.74 kgal	\$17.84
Total Water Charges	\$25.84



City of Greenville

City of Greenville Charges are detailed on included page. \$28.70

Ways to Pay

We accept the following credit cards:

Mail	Automatic Draft	Phone	Online or eBill	GUC Express	In Person
 GUC PO Box 1432 Charlotte, NC 28201-1432 Return bottom portion of bill with check or money order payable to GUC.	 Set it and forget it! Your bill is automatically drafted from your bank account (no fee) or credit card (fee applies) each month on the due date. To enroll, visit guc.com .	 Call 1-844-507-3636 Available 24/7 Pay by check (no fee) or credit/debit card (fee applies). All major credit cards accepted.	 Online Account Manager Pay electronically via secure link in the email, text or through the My Account Portal. Pay by check (no fee) or credit/debit card (fee applies). To enroll, visit guc.com .	 Inside or Drive-Thru 501 SE Greenville Blvd 8:00am-5:00pm Pay by cash, check, & money order. Night Drop for after hours payment located next to Drive-Thru window.	 Inside or Drive-Thru 401 South Greene St 8:00am-5:00pm Pay by cash, check & money order. Night Drop for after hours payment located on Washington St. side of the building.



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Account Information

Account Number: 1234567890
 Account Name: SAMPLE A SAMPLE
 Service Address: 1234 MAIN ST
 Bill Date: 11/17/21

My Current Charge Breakdown

For an explanation of your bill charges visit guc.com.

- Electric Charges
- Gas Charges
- Sewer Charges
- Water Charges
- City Charges



My Usage Snapshot

Service	This Month	Last Year
Electric	297 KWH	
Gas	19 CCF	
Sewer	4 KGAL	
Water	4 KGAL	

Account Summary

Contact GUC

Total Due

Total Amount Due by 12/07/21
\$175.96

Thank you, we received your payment of \$172.94 on 11/02/21.

Account Summary

Previous Balance: \$172.94
 Payments Received - Thank you!: -\$172.94
Balance Forward: \$0.00

Current Charges & Adjustments

Electric Charges	\$52.39
Gas Charges	\$36.68
Sewer Charges	\$32.35
Water Charges	\$25.84
City Charges	\$28.70
Total Current Charges	\$175.96

Total Amount Due: \$175.96

Did You Know?

The Wastewater Annual Report is available to view and download online at www.guc.com/WWAR2019. This report contains information about the performance of our Wastewater System. To request a printed copy please call 252-752-7166.

Please include the bottom portion of your statement if paying by mail or bring it with you when paying in person.

Bill Issue Date: 11/17/21



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 Greenville, NC
 27835-1847



Account Number: 1234567890
 Current Charges: \$175.96
 Due Date: 12/07/21
Total Amount Due: \$175.96
 AMOUNT ENCLOSED

0545200000 0000017596 054520000000



0110682-GUC3110181-GU11GRP-000001
 SAMPLE A SAMPLE
 1234 MAIN ST
 GREENVILLE NC 27834-4650

SEND REMITTANCE TO:
 GREENVILLE UTILITIES COMMISSION
 PO BOX 1432
 CHARLOTTE NC 28201-1432

Payment Stub

NEW! Current Charges Breakdown
 of how this month's current charges breakdown by services received.

Payment Options

You have multiple ways to pay your bill - just choose the one that's most convenient for you.