MINUTES

JOINT MEETING OF THE GREENVILLE CITY COUNCIL AND GREENVILLE UTILITIES COMMISSION BOARD OF COMMISSIONERS MONDAY, APRIL 24, 2023

Having been properly advertised, a joint session of the Greenville City Council and the Greenville Utilities Commission Board of Commissioners (GUC Board) was held on Monday, April 24, 2023, at 6:00 p.m. in City Council Chambers located at 200 West Fifth Street, Greenville, NC.

City Council Members Present

Mayor P.J. Connelly
Council Member Monica Daniels
Council Member Marion Blackburn
Council Member Will Bell

City Council Members Absent

Mayor Pro-Tem Rose Glover

City Staff Members Present

City Manager Ann Wall

City Attorney Emanuel McGirt

City Clerk Valerie Shiuwegar

Deputy City Manager Michael Cowin

Assistant City Manager Ken Graves

Director of Human Resources Leah Futrell

Communications Manager/PIO Brock Letchworth

Greenville Utilities Commission Members Present

Chair Kelly Darden
Commissioner Peter Geiger
Commissioner Lindsey Griffin
Commissioner Tommy Stoughton

Commissioner Mark Garner
City Manager Ann Wall

Greenville Utilities Commission Members Absent

None

Greenville Utilities Commission Staff Present

General Manager/CEO Tony Cannon

Assistant General Manager/CAO Chris Padgett

General Counsel Phil Dixon

Chief Financial Officer Jeff McCauley

Executive Assistant to the General Manager/CEO Amy Wade

Secretary to the General Manager/CEO Lou Norris

Director of Human Resources Richie Shreves

Communications Manager/PIO Steve Hawley

Senior Human Resources Manager Lena Previll

Collections Manager Brian Wiegand (Chamber Leadership Institute)

Others Present:

Ginger Livingston, The Daily Reflector, and Paul Gemperline, Greenville Resident.

I. Call to Order

Mayor Connelly called the meeting to order for the City Council and ascertained that a quorum was present via roll call by City Clerk Shiuwegar.

Chair Darden called the meeting to order for the GUC Board and ascertained that a quorum was present via roll call by Executive Assistant Wade.

II. Approval of the Agenda

Upon motion by Council Member Smiley and seconded by Council Member Daniels, the Greenville City Council unanimously approved the agenda as presented (5-0).

Upon motion by Commissioner Griffin and seconded by Commissioner Blount, the GUC Board unanimously approved the agenda as presented (7:0).

III. Public Comment Period

Mayor Connelly opened the Public Comment Period at 6:04 p.m.

Paul Gemperline, 405 Carnoustie Drive, Greenville, NC 27858

Mr. Paul Gemperline stated that he is speaking today to express concerns about GUC's electric rate plan for solar customers.

Mr. Gemperline encouraged the City and GUC to study financial models for residential solar rates, examine the need to include demand charges, and examine the financial model used by the NC Public Utility Commission in negotiating and setting Duke Energy's residential solar rate plans.

There being no other guests who wished to speak during the public comment period, Mayor Connelly closed the public comment period at 6:07 p.m.

IV. Approval of the Proposed Minutes

Upon motion by Council Member Smiley and seconded by Council Member Bell, the Greenville City Council unanimously approved the September 22, 2022 Joint Minutes as presented (5-0).

Commissioner Peter Geiger arrived at 6:08

Upon motion by Commissioner Jones and seconded by Commissioner Stoughton, the GUC Board unanimously approved the September 22, 2022 Joint Minutes as presented (8-0).

V. Consideration of Market Adjustment & Merit allocation for FY 2023-24

City Manager Wall called upon City HR Director Futrell and GUC HR Director Richie Shreves, to present the next items.

Director Shreves reminded the group that the Joint Pay and Benefits Committee meets each Spring to evaluate market data and make recommendations to the GUC Board of Commissioners and the Greenville City Council. Public surveys and public and private sector benchmarks are reviewed.

Director Shreves stated the objective is to maintain an effective pay system for our employees that is internally equitable and compatible and is as competitive as possible in relation to the external marketplace.

Like many other public-sector organizations and private-sector employers, the City and GUC have experienced significant issues with the recruitment and retention of qualified staff. As a result, the City and GUC engaged a consultant, Segal, to perform a True Up Market Study ("Study"). The Study was similar in scope to the True Up Market Study that was conducted in 2015 with Segal surveying peer organizations to collect compensation data related to 134 positions within the City and GUC. The peer organizations and benchmark positions were collectively identified by the City and GUC. The results of the Study were implemented effective January 1, 2023.

She added, as in previous years, data is collected from various sources to provide the Committee information related to the market, so an informed decision on the merit allocation and market adjustment can be determined for the upcoming year. The information from the data collected is as follows.

Survey Groups:

This year data was collected from 7 reputable survey groups consisting of Catapult, Economic Research Institute (ERI), Korn Ferry, Mercer, The Conference Board, Willis Towers Watson and WorldatWork. The wage projections and trends of these survey groups for 2023 are relatively consistent, collectively averaging 4.1%.

Survey Company	Projection
Catapult (fka CAI)*	3.5%
Economic Research Institute (ERI)	3.78%
Korn Ferry	4-4.5%
Mercer	4.2%
The Conference Board	4.3%
Willis Towers Watson	4.6%
WorldatWork	4.1%

^{*}COG and GUC have traditionally used Catapult (fka CAI) as the primary benchmark guide

Public-sector and Private-sector benchmarks:

Staff also surveyed established public-sector benchmark organizations and local private-sector employers to determine their plans related to compensation decisions.

- Seventeen of the 26 <u>public-sector organizations</u>, comprised of municipalities and utilities, responded with an average increase of 5.2% (market and/or merit) in FY 2022-23. Most entities are still developing their FY 2023-24 budgets; however, four of these public-sector employers provided their projections, with an average pay increase of 5.7% (market and/or merit) for FY 2023-24.
- Ten of the 27 <u>local private-sector employers</u> responded and reported an average increase of 4.8% (market and/or merit) for FY 2022-23 and projections averaging 4.8% for FY 2023-24.

GUC/COG Combined Market and Merit Benchmark History:

Fiscal Year	Catapult (formerly CAI)	Private Sector	Public Sector	COG and GUC
2020-21	2.5%	2.1%^	2.2%^	2.0%
2021-22	3.1%	2.7%	3.9%	2.0%
2022-23	3.8%	4.8%	5.2%	4.0%*
2023-24	3.5%*	4.8%**	5.7%**	TBD

[^]Due to the Pandemic, no public or private sector data was collected in 2020; however, actuals for 2020 were collected in early 2021 as part of the Pay & Benefits planning process.

Ms. Shreves stated the recommendation of the Joint Pay and Benefits Committee from their March 21 meeting is to fund an employee pay adjustment of 2.0 % for FY 2023-24 to be applied as deemed appropriate by each entity, in order to improve market competitiveness of salaries.

^{*}These adjustments do not reflect changes from the 2022-23 True Up Study.

^{**}Projections per Catapult's NC Wage and Salary Survey. The private & public sector data represents projections collected during the Spring of each year as part of the Pay & Benefits planning process.

Council Member Bell moved to fund an employee pay adjustment of 2.0% for FY 2023-2024, to be applied as deemed appropriate. Council Member Daniels seconded the motion, which passed by unanimous vote (5-0).

Commissioner Blount moved to fund an employee pay adjustment of 2.0% for FY 2023-2024, to be applied as deemed appropriate. Commissioner Geiger seconded the motion, which passed by unanimous vote.

VI. CONSIDERATION OF SALARY STRUCTURE ADJUSTMENT FOR FY 2023-24

Director Futrell reminded the City Council and GUC Board that Segal, the City's and GUC's classification and compensation consultant, recommends reviewing salary structures annually to ensure they remain competitive in the market. Segal uses and recommends WorldatWork data because their Salary Budget Survey is the largest and most trusted resource of salary structure adjustment data used by compensation professionals nationally and internationally. City and GUC general salary structures were adjusted by 8% effective January 1, 2023 as a result of the Compensation Study (2022 True-Up Study). Fire/Recue pay structures were adjusted 4.25% and police pay structures by 3.35%.

WorldatWork projects salary structures to increase 2.7% for 2023. Given the current market conditions, coupled with the recommendations from the Compensation Study, the Joint Committee recommends that the City and GUC adjust the salary structure by 2% for FY 2023-2024.

Ms. Futrell stated this means that effective July 1, 2023, the minimum and maximum ranges of each pay grade will be increased by 2.0% and the-mid-point of each grade will be recalculated accordingly.

Council Member Smiley made a motion to approve a 2.0 % salary adjustment to salary structures for FY 2023-24. Council Member Bell seconded the motion, which passed by unanimous vote (5-0).

Commissioner Garner made a motion to approve a 2.0 % salary adjustment to salary structures for FY 2023-24. Commissioner Jones seconded the motion, which passed by unanimous vote.

VII. CONSIDERATION OF ANNUAL VACATION ACCRUAL

Ms. Futrell stated that vacation accrual rates for the City and GUC have not been adjusted in many years, causing our vacation accrual rates to lag the market when compared to our benchmarks. The comparison to Pitt County Government, a local benchmark, is as follows:

Annual Vacation Comparison - General Employees {Hours Accrued Based on Years of Service}

	5 years	10 years	15 years	20 years
Greenville/GUC	120	144	144	168
Pitt County	132	156	180	204

An annual vacation comparison for general employees from other cities across the state was also provided.

To continue to effectively recruit and retain qualified and high-performing employees, staff recommends a change in the vacation accrual rates to mirror Pitt County Government's five through 20 years annual accrual rates as listed in the chart to be effective on July 1, 2023.

Council Member Bell made a motion to approve the change in the vacation accrual rates to mirror Pitt County Government's 5 through 20 years annual accrual rates. Council Member Daniels seconded the motion, which passed by unanimous vote (5-0).

Commissioner Jones made a motion to approve the change in the vacation accrual rates to mirror Pitt County Government's 5 through 20 years annual accrual rates. Commissioner Geiger seconded the motion, which passed by unanimous vote.

VIII. Adjournment

There being no further discussion, Council Member Bell moved to adjourn the meeting, and Council Member Blackburn seconded the motion, which passed by unanimous vote (5-0). Mayor Connelly adjourned the meeting for the City Council at 6:28 p.m.

There being no further discussion, Commissioner Jones moved to adjourn the meeting, and Commissioner Garner seconded the motion, which passed by unanimous vote. Chair Darden adjourned the meeting for the GUC Board at 6:28 p.m.

Respectfully submitted,

Amy Carson Wade
Executive Secretary

APPROVED:

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