We Make Sure Natural Gas Travels Safely in Our Community

Greenville Utilities

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Every day, natural gas pipelines safely carry one of the world's cleanest, most efficient and reliable fuels to businesses and homes like yours. Whether you are a GUC natural gas customer or not, you probably live and work near underground gas pipelines that run under streets, sidewalks and yards. GUC maintains more than 1,000 miles of natural gas pipeline throughout Pitt County.

Pipeline emergencies such as a natural gas leak or accident are extremely rare. Preventing pipeline emergencies is critically important to Greenville Utilities, and we are responsible for keeping our portion of the delivery system safe.

From design and construction to operations and maintenance, natural gas utilities like ours set high standards to keep natural gas pipelines incident free. That's why, in addition to following state and federal safety regulations, we sponsor public education programs, meet regularly with public and emergency officials and perform system inspections using sophisticated leak detection equipment.

Though natural gas pipeline incidents are uncommon, you should know their signs to help prevent emergencies:

- **LOOK.** Blowing dirt, bubbling creeks or ponds, dry spots in moist areas or dead plants surrounded by live, green plants may indicate a natural gas leak.

- **LISTEN.** Near a gas appliance or line, there may be a hissing sound when natural gas is leaking.

- **SMELL.** Stay alert for the distinctive, rotten-egg-like smell of natural gas. Take action anytime you detect even a small amount of this odor in the air.

Please don't look for a leak, try to stop it, or use anything electrical near it that may create a spark—not even a cell phone. Leave the area completely and then, call our 24-hour Emergency Hotline at **1-855-767-2482**. If the smell of gas is particularly strong or if there is a fire, call **911**.

For more information on natural gas safety, please contact GUC at 551-1587 or visit us at www.guc.com.