GREENVILLE UTILITIES COMMISSION

QUESTIONS AND ANSWERS FOR 25-21

RFP FOR ESRI UTILITY NETWORK DESIGN SERVICES

5/13/2025 @ 3:00 PM

Question No.	Question	Answer
1	Can you clarify if GUC is requesting an estimate to have the vendor migrate GUC to the utility network, along with the design services specified within the RFP?	Our intention with this RFP is just for planning/design purposes. We see the migration effort as another project.
2	Will the vendor who is chosen for the design and assessment project under this RFP, also be able to bid on the separate implementation project?	Any future projects and partners related to UN will be handled at the appropriate time in a way that best suits the interest of the Commission.
3	Has GUC documented existing GN business processes? If so, will these business processes be shared with the selected vendor to support the project?	The documented processes will be shared with the selected vendor.
4	Approximately how many business processes does GUC anticipate needing review and redesigned for the UN?	There are approximately 25 key business processes that would need to be reviewed and redesigned.
5	Has GUC performed an existing UN data readiness assessment for the Electric and Gas networks? If so, could you provide the assessment(s)?	There has not been UN data readiness performed on Electric and Gas domains.
6	Can you provide a list of the GUC stakeholder groups that will be involved in the project?	We expect to have representatives from Gas Engineering, Electric Engineering and GDS.
7	Is GUC expecting both a fixed cost bid and a time and materials with a not to exceed option, or is proposing a single option acceptable?	Your proposal should outline both fixed-cost services and a time-and-materials approach, with a not-to-exceed price.
8	Does GUC have a typical percentage of contingency that it expects to have included with the bid?	The contingency should reflect your confidence in your pricing.
9	Which Relational Database Management Software is used by GUC for their Enterprise Geodatabases?	SQLserver
10	Can you please provide the Insurance Acknowledgment Statement that is required to be returned with the proposal?	A COI is acceptable for the RFP submission.

11	Can you further describe your high-availability environment? Are you operating in a single on-premise data center? Are you open to considering a cloud-hosted solution?	We are operating in a high-availability environment. We operate multiple nodes in a single on-premise data center. We are open to cloud-hosted solutions. Cost will be a factor.
12	Appendix A indicates that GUC is using ArcFM Designer with Session Manager for design work. Is Designer currently used for gas and electric planning and design?	Yes, Electric and Gas both use Designer for planning and design.
13	Does GUC's Esri geometric network data run on ArcFM? If so, does GUC plan to keep ArcFM in the Utility Network for basic editing?	Yes, we are using ArcFM currently. We would consider all cost-efficient options.
14	What is GUC's plan for the design tool post Utility Network implementation? Will it be upgraded and, if so, will that be a separate RFP?	GUC will decide how to proceed using analysis of compatibility produced from this project.
15	Does GUC prefer to stay with Schneider Electric products or are you open to a full third party analysis?	We are open to tools that fit the needs of the Commission.
16	What is the proposed output that you are looking for?	Please review the Project Overview and subsections. Each section outlines our goals for this effort.
17	The following statement is made on page 8 of the RFP document: "GUC expects OMS to be identified as incompatible with UN and should be provided with an approach to an alternative solution." Does this statement mean that the selected vendor is expected to provide recommendations for an alternative OMS solution or does it mean the vendor should provide recommendations for an alternative UN-to-OMS integration pattern for the existing OMS?	GUC expects recommendations based on compatibility analysis and needs assessment.
18	The term "cloud" is mentioned twice on page 22 of the RFP document; once in the context of AI initiatives and once in the context of CIS. Will GUC need support in considering a full- or hybrid-cloud architecture for the Utility Network GIS solution, or is the plan to keep the architecture on premise within GUC datacenters?	An on-premise solution is being built for water and sewer domains. We are open to cloud-hosted solutions; however cost will be a factor.
19	Approximately how many customers by network type are there?	On the RFP, the number of Service Points are listed for each network type. We feel this is a better representation than the number of customers.

20	By network type how many resources would be available and what would their utilization (hours/day) be to edit fixes in ESRI desktop tools? a. i.e. 2 resource 4 hrs / day for electric, 1 resource 2 hours a day for gas b. Could we use this information to estimate hours by network to fix? c. Note not a question: they mention that training "should" be extremely limited. This wording makes me a bit worried about their expected level of involvement	We expect as a product of this project, the resources and time commitment needed for the cleanup will be determined.
21	Is it possible to obtain a copy of Greenville's current GIS data or a subset to help understand the current readiness of the data?	The selected partner would have access to the data.
22	Under Data Quality: Key Features: Transition, it is noted that Greenville would like to have the GN and UN running concurrently. Is there an expectation of a synchronization between the systems? If so, 1-way (GN to UN only) or 2-way?	The solution would be determined during this project.
23	What Month and week will the award be made?	We're not able to commit to a specific award date currently, as the timeline depends on several internal factors.
24	Will professional certifications such as GISP or technical certifications such as those from Esri be considered a plus during evaluations?	We expect you to submit the qualifications of your proposed team.
25	Does Greenville have a budget in mind for this project?	We have a general budget range in mind.
26	Will related experience by key team members with past employers be considered for this project when selecting a vendor?	We expect you to submit the qualifications of your proposed team.