

**Greenville Utilities Commission**  
**Non-Mandatory Pre-Proposal Conference**  
**September 6, 2017**  
**2:00 PM**  
**3<sup>rd</sup> Floor Conference Room**  
**Q&A**

1. Q. Are there any RFP changes scheduled to be published at this time?

A. Not at this time.

2. Q. Are flash drives okay to use to submit the electronic copy of the proposal?

A. Yes, flash drives and CDs will be accepted.

3. Q. What amount of risk control services from the broker is expected?

A. Very little risk control services are expected from the broker.

4. Q. What amount of claims administration service from the broker is expected?

A. Moderate and increasing claims administration services will be expected from the broker.

5. Q. Does the Occupational Health Nurse oversee the return to work process?

A. The Occupational Health Nurse records and logs injuries, submits the first report of injury, and engages injured employees in our recovery on-the-job process where appropriate.

6. Q. Does GUC currently contract drone services?

A. Yes, GUC contracts drone services, plans to continue this practice, and will likely purchase and operate drones in the future.

7. Q. Do GUC construction contractors normally carry builder's risk coverage?

A. Yes, GUC normally requires its contractors to carry builder's risk coverage.

8. Q. Is GUC expecting changes in risk and related coverages over the next 5 years?

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A. GUC does anticipate changes to its risk profile over the next 5 years but not outside that which is normal for the industry.

9. Q. Will follow-up interviews be conducted for Companies submitting proposals?

A. Follow-up interviews may be conducted but are not required. These interviews will likely take place during the week of September 25 through September 29 and may be conducted in person or via web/teleconference.