



PO BOX 1847
GREENVILLE NC 27835-1847
(252) 752-7166
www.guc.com

Service Address:

1240 SUGG PARKWAY
PL-00033

1240 SUGG PARKWAY
GREENVILLE NC 27834

Help a Neighbor

The Neighbor to Neighbor program provides funds to help pay heating bills through voluntary donations by GUC customers. GUC matches donations, up to \$20,000 each year. Please consider joining GUC to support those in need. Visit www.guc.com or call 752-7166 to find out more.

Account Number: [REDACTED]

Balance Forward: \$ 0.00
Current Charges:
Greenville Utilities \$ 111,148.03
City of Greenville \$ 80.85
Total Amount Due: \$ **111,228.88**
Current Charges Due By 12/18/14

Route: 195 Bill Cycle: 01 Bill Date: 12/03/14

**See page two for more detail on city of Greenville services.*

	Meter No.	Current Reading	Prior Reading	Mult.	Conv.Factor	Usage	Uom	Current Charges
E	69962	62133	61515	1200		741600	KWH	\$ 36,546.05
	69962	1.409		1200		1690.8	KW	\$ 0.00
	69962			1200			KWH	\$ 0.00
	69962	0.855		1200		1026	KW	\$ 13,040.46
	69962			1200			KWH	\$ 0.00
	69962	1.409		1200		1690.8	KW	\$ 14,018.18
	69962			1200			KWH	\$ 0.00
	69962	0.826		1200		991.2	rKV	\$ 247.80
	69875	2620	2606	480		6720	KWH	\$ 331.16
	69875	1.867		480		896.16	KW	\$ 0.00
G S W	11605	3120898	3071728	1		49170	CCF	\$ 46,632.34
	49894-1	6380	6009	1	.9350	287.43	KGAL	\$ 1,979.95
	49894-2	2106	2066	1	.7480	277.5	KGAL	\$ 1,019.97
					.7480	29.92	KGAL	\$ 0.00
	EF00	Elec Excess Facility Charge						\$ 367.00
	EGEN	Elec Generator Credit for LSG						\$ 4,162.00CR
	ELA5	250W Lumens Sodium Vapor						\$ 254.88
	ELA8	400W Metal Halide						\$ 383.24
	SPAC	S- Analysis Charge						\$ 489.00
								\$ 111,148.03
								\$ 80.85
								\$ 134,343.13
								\$ 134,343.13CR
								\$ 111,228.88

Please note your account is on Bank Draft. The due date indicates the date your bank account will be drafted.
THE GUC GENERATOR CP USAGE FOR THIS MONTH IS 895.00

Service Dates	DOS	Elect. Avg per Day	Water Avg per Day	Gas Avg per Day
From: 11/03/14 To: 12/01/14	28	26725.71	10.98	1756.07
From: 11/01/13 To: 12/02/13	31	25060.65	12.86	1464.23

Please mail bottom portion. Bring entire bill if paying in person.

Bill Date: 12/03/14
Route: 195 Bill Cycle: 01
Current Charges Due By 12/18/14

0073941452 0011122888 00739414526



Greenville Utilities Commission
PO Box 1847
Greenville NC 27835-1847

Account Number: [REDACTED]
Balance Forward: \$ 0.00
Current Charges: \$ 111,228.88
Total Amount Due: \$ 111,228.88
Total Amount Paid: _____

Remit Payment To Greenville Utilities

1240 SUGG PARKWAY

Visit **www.guc.com** for all your Greenville Utilities needs.

EMERGENCIES: Greenville Utilities responds to all emergencies 24 hours a day, seven days a week. Please call our toll-free Emergency Hotline at **1-855-767-2482** to report a power outage, gas leak, water leak, sewer stoppage, streetlight out, etc. For questions regarding your drinking water, call 551-1564.

NORMAL OPERATING HOURS

GUC Express

Monday - Friday:

8:00 a.m. to 5:00 p.m. Walk-In

8:00 a.m. to 5:30 p.m. Drive-Thru

Main Office

Monday - Friday:

8:00 a.m. to 5:00 p.m.

Main Office Drive-Thru

Monday - Thursday:

9:00 a.m. to 5:00 p.m.

Friday: 9:00 a.m. to 6:00 p.m.

WAYS TO PAY

Most Convenient Method: Online at www.guc.com

By Bank Draft

For more information call 752-7166 or visit www.guc.com.

By Mail

Enclose bottom portion of bill with payment. Mail to:

PO Box 1847
Greenville, NC 27835

At Wells Fargo

Greenville locations only. Bring entire bill and pay before due date.

By Credit Card

Call 1-800-722-8203.

A convenience fee is charged by our pay-by-phone vendor.

At GUC Express 509 SE Greenville Blvd.

Walk-In or Drive-Thru. Please bring entire bill. After normal operating hours use drop box located beside drive-thru window.

At GUC's Main Office 401 S. Greene St.

Walk-In or Drive-Thru. Please bring entire bill. After normal operating hours use drop box located on Washington St. side of building.

UNITS OF MEASURE (UOM)

ELECTRIC: Usage is measured in units of kWh (one kilowatt-hour). Demand charges are measured in units of kW (kilowatts or 1,000 watts).

GAS: Usage is measured in units of ccf (100 cubic feet, equivalent to 100,000 BTUs).

WATER/SEWER: Usage is billed in units of 1,000 gallons the equivalent of 1.34 ccf (100 cubic feet).

- E** Electric
- G** Gas
- W** Water
- S** Sewer
- I** Irrigation

GUC Express location:



Main Office location:



PHONE NUMBERS

Billing Questions

752-7166

Open and Close Accounts

752-7166

Credit

752-7166

Energy Conservation

551-1521

Beat-the-Peak

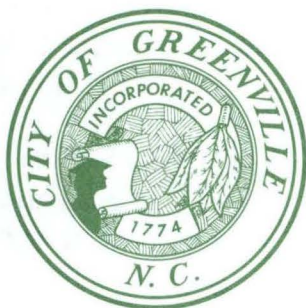
551-1583

City Fee Questions

329-4522

Power Outages/ Emergencies

1-855-767-2482



City of Greenville
PO Box 7207
Greenville NC 27835
252-329-4688

City Message

Refuse billing questions please call
329-4522
Stormwater fee billing questions please
call 329-4688

Account Number: [REDACTED]
Bill Date: 12/03/14
City Charges: \$ 80.85

[REDACTED]
1240 Sugg Parkway
Greenville NC 27834

Description	Current Charges
STM14 City Storm Water Billing	\$ 80.85
CITY SUBTOTAL AMOUNT	\$ 80.85*

* This amount is included in the "Total Amount Due" presented on Page 1 of your billing statement.
Do not mail this page when paying your bill, it is only provided for your information.

City of Greenville Information & News

City offices will be closed on Wednesday, December 24th, Thursday, December 25th, and Friday, December 26th in observance of Christmas. Trash service will change as a result.

CHRISTMAS SANITATION SCHEDULE

Monday, December 22 - Regular Schedule

Tuesday, December 23 - Regular Schedule

Wednesday, December 24 - NO COLLECTION

Thursday, December 25 - NO COLLECTION

Friday, December 26 - Thursday & Friday's Garbage Collection ONLY, no recycling pick up

If you have any questions or concerns, please call the Public Works Department at (252) 329-4522.



Stormwater Information

The utility fee is based upon the amount of impervious cover (hard surface) on a property. Impervious cover may include such things as: rooftops, driveways, sidewalks, etc. The fee is charged to all those owning or renting property with some form of impervious cover exceeding 200 square feet. The fee is \$3.85 for every 2,000 square feet of impervious cover you may have on your property. **Residential properties** fall in one of four tiers:

Tier I	200 sf – 1999 sf	\$3.85/month
Tier I	2000 sf – 3999 sf	\$7.70/month
Tier III	4000 sf – 5999 sf	\$11.55/month
Tier IV	6000 sf or greater	\$15.40/month

All **non-residential property** will be charged \$3.85 per 2,000 square feet of impervious cover existing on their property per month.

All revenues will be used to support the Stormwater Management Program for compliance with Federal and State water quality regulations as well as providing stormwater management infrastructure and associated services. Services include installation and maintenance of the City's open (ditches) and closed (pipes) storm drainage systems, protecting properties from flooding, protecting our streams and wetlands from erosion and pollution, and major capital investments for the drainage system as it ages.

The services of the Stormwater Management Program are provided to protect personal and public property as well as provide for a healthy environment.

Questions about the Stormwater Fee?
Call (252) 329-4688
Questions about drainage problems?
Call (252) 329-4467



Refuse Information

The City of Greenville provides weekly refuse collection to its residents. For single family homes, the fee will automatically start at Curbside service.

R1	*Premium Backyard	\$43.55/month
R2	Curbside	\$14.50/month
R3	Multi-Family	\$14.50/month

*Premium backyard service is no longer available to new connections.

Curbside service uses a City-approved rollout container. City-approved rollout containers must be purchased from the City of Greenville Public Works Department. The container must be rolled to the curbside by 6am on the service day and removed from the curbside to a location behind the front line of the house no later than daybreak of the day following scheduled collection.

Recycling is collected the same day as garbage. All residents are encouraged to reduce, reuse and recycle.

Multi-Family service is for residential complexes utilizing a dumpster. City crews will empty the dumpster on a weekly basis.

Bulky Items will be collected once per week. Please call to schedule.

Yard Waste must be placed behind the curb, not in the street, for collection. Fines may be assessed for yard waste placed in the street.

Recycling Drop Off Sites

Public Works Department

1500 Beatty Street

Evans Park

625 West Arlington Boulevard

Greene Street Parking Lot

Corner of 4th Street and Greene Street

Questions about refuse service?
Call (252) 329-4522
Questions about recycling?
Call (252) 329-4048