

GREENVILLE UTILITIES COMMISSION

GREENVILLE, NORTH CAROLINA

QUESTIONS AND ANSWERS FOR RFB 19-51 FOR UNIFORMS

1. Who is the current provider? **J&E Uniforms**
2. How long have you been with the current provider? **Several years**
3. When was the last time this went out to bid? **Three years ago**
4. Can you send the bid tabulation/results from the last bid? (If not, how can I request and receive this prior to the bid opening) **You may view at: www.guc.com, past bids**
5. How is the tracking of what each employee is eligible for and has ordered tracked? **NA**
6. Does each employee get the same quantity each year? **NA**
7. What was you estimated spend during the last 12 months (or however you measure your most recent program year if that's easier) **NA**
8. How are orders placed? **PO**
9. How often are orders placed? **As required**
10. Who places the orders usually? **Stores Warehouse**
11. Do you have an online store for placing orders? **No**
12. What aspects of the current program would you like to see improved? **NA**
13. Are their aspects of the current program you like to remain the same with a potential new vendor? **NA**
14. Since the items are specified do you require samples as part of the bid opening?
Samples requested as required.
15. If we don't have the quoted item available for resale, should we just propose and alternate item utilizing the bid forms? **See Exception/Variation Form in bid document**
16. If you were to go to a new vendor what would be the primary considerations for leaving the current provider? **NA**
17. What is the scoring system used to evaluate bids? **NCGS, lowest, responsible and responsive bid, taking into consideration, quality, delivery.**
18. What logo's go on the garments? **GUC**
19. Are the logo's emblems, or embroidery? **Please refer to the bid document**
20. Is their name personalization on the garments? **Please refer to the bid document**
21. How is shipping /delivery cost calculated within the bid? **Please see bid document, Delivery, page 25**
22. The main question is about ongoing sizing. Is it possible to recommend a fit set instead of on going sizing? **We would be more than happy to do an initial sizing but the on going sizing could be a problem depending on amount of times and people. Just wanted clarification before bidding. Please refer to page 5, Section, MEASUREMENTS (in RFB Document)**
23. Are vendors allowed to supply alternative branded garments that meet/exceed specifications? **See Exception/Variation Form in bid document**
24. Is GUC receptive to a cost saving solution of leasing garments, without laundry services?

NA to this RFB
25. Can you give a brief overview of the current order process? (For example, does most wearers order at the same time once per year, with new hires ordered as needed, are the orders placed

by department and then fulfilled by person in their own box, ordered by person with each person shipping separately, do employees order their own or do managers order for them, how is the tracking of what each employee is eligible for and has ordered tracked etc....) **Ordered by Stores Warehouse Manager, majority measured at one time, others as needed.**

26. To confirm, samples are not required unless requested, at which point they are to be provided at no cost? **Yes**