

Equal-Pay

Take more control over
your household budget.



Would you like to know what your utility bill will be each month, even before you receive your bill? You can—with our Equal Payment Plan (Equal-Pay), a free service offered by Greenville Utilities so you can pay the same amount each month.

You can take more control over your household budget with Equal-Pay. It's a practical, convenient way to have utility bills remain the same amount, month after month for 12 consecutive months.

Here's how it works

When you enroll in the Equal-Pay plan, GUC analyzes the total amount you were billed for the previous year, adjusts for rate changes, and divides the total into twelve monthly installments. You pay that amount all year!

At the end of each 12-month period, GUC will recalculate your Equal-Pay amount to reflect the prior year's billing history. Any year-end deficit or credit will be factored into your installment for the next year. You will receive a letter in the mail informing you of your new Equal-Pay amount at the end of each 12-month period.

Will GUC continue to read my meter?

Yes. Because we continue to read your meter every month, your monthly bill will show exactly how much energy you used, the actual bill amount and your account balance.

To qualify for Equal-Pay, you must fulfill these requirements:

- Have lived at your current address for a minimum of 12 months.
- Have a good credit history with GUC during the past 12 months.
- Have a zero account balance to start
- Be current on your account and remain so while in the program.
- Pay your Equal-Pay installment by the due date each month.

How to apply

It's easy to apply for our Equal-Pay Plan by using one of the following options:

- Get started on-line, at www.guc.com. Click on the Customer Service section. From there, you can submit your information and a Customer Service Representative will contact you to complete the application process.
- Stop by and visit with one of our Customer Service Representatives at GUC's Main Office at 401 S. Greene Street or GUC Express at 509 S. E. Greenville Blvd.
- Call and speak with one of our Customer Service Representatives at 252-752-7166.

